

Subject : AviaVox Customer Questionnaire for Quotation Purposes

Hoofddorp, mmmm dd, yyyy

Dear relation,

Thank you very much for your interest in AviaVox Artificial Voice Systems.

AviaVox is a leading provider of intelligent announcement systems for Airports and Airlines. The company has developed a technology with which a remarkably high level of guaranteed natural speech can be generated in over 30 languages. The quality is unique in the world, and cannot be distinguished from a human voice.

You have indicated that you would like to receive a quotation for your automated announcement project. In order to make this quotation as detailed as possible, we need all the information you can provide us with. For this reason we kindly ask you to fill out this questionnaire to the best of your knowledge.

Please do not worry if you do not have the answer to all the questions. We have additional information sources, and for missing information we can make some assumptions, that can be corrected in a later stage.

Please fill out this questionnaire digitally or by hand, and send it back by e-mail to your contact person at AviaVox or to info@aviavox.com. If you have any difficulties filling out this questionnaire, please do not hesitate to consult with your contact person at AviaVox.

We look forward to receiving your information, and hope for a long and fruitful cooperation.

With kind regards,

Your AviaVox team

CUSTOMER QUESTIONNAIRE

1. What is the IATA code of the airport for which you would like to receive a quotation?
:
2. What is currently the total number of in- and outgoing of passengers per year?
:
3. Does the airport operate in more than 1 terminal?
 Yes. Should the quotation include all terminals? Yes No Please specify:
 No No :
4. What is currently the total number of gates, split into the various terminals if applicable?
: gates in total. Per terminal::
5. What is currently the total number of airlines at the airport?
: airlines
6. Which airline, if any, is currently the most dominant one at the airport?
: airline
7. Does the airport require the Airport-Terminal-Client (ATeC) announcement system, the Airline-Gate-Client (AGC) announcement system or both?
 ATeC
 AGC
 Both
8. Do you intend to use the AviaVox system for Domestic flights, International flights or both?
 Domestic flights
 International flights
 Both
9. What is the brand of the AODB at the airport?
 Airport20/20
 SITA
 Airdb (Rockwell Collins – Arinc Airports)
 Chroma (Lleidos)
 Other, please specify::
10. How is the PA-System at the airport organized?
 It is a central system covering the whole of the airport including all the terminals
 It is a decentralized system with a separate PA-system per terminal

19. What languages do you wish to use for the airport-wide announcements (ATeC)?

Please specify:

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20. What languages do you wish to use for the gate announcements (AGC)?

Please specify:

.....

21. Are there any specific needs or requirements that AviaVox needs to know that are not addressed in the above questions?

If so, please specify:

.....

22. Please provide your personal contact data:

Name:

Company:

Position:

E-mail:

Phone number:

Thank you for filling out this questionnaire. We will start working on your quotation, and will revert within 3 days.

**VERSTUUR PDF NAAR
ROBBERT STACH**

**VERSTUUR NAAR
ROBERT HAZELEGER**

Formulier afdrukken